This is the FDOT District 1 Swift SunGuide Center Monthly Operations Report, for June 2014. This Report contains the numerical data and counts that were derived from the SunGuide System events created by the operations staff.

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Please note that all times in this report are HH:MM format except where specifically noted.

Definitions

RISC -   RISC is an acronym for "Rapid Incident Scene Clearance". This is an innovative program developed by FDOT that helps the incident response community to meet the Florida's Open Roads Policy goal of safely clearing major highway incidents and truck crashes in 90 minutes or less. It is an incentive-based towing service program that requires specialized equipment and trained operators to quickly remove wreckage from the roadway.

ESS -   ESS is an acronym for "Emergency Stopping Site". ESS are improved areas located on the state right-of-way near the freeway mainline that are used by motorists, Road Rangers, law enforcement, fire rescue, and other public service vehicles as a safe location to temporarily relocate from the interstate.

SBCS -   The Safety Barrier Cable System is a continuous string of instrumented cables along the right-of-way fence on Alligator Alley on I-75. If a vehicle runs off the roadway and hits the cable, an alert is sent to the RTMC which allows for quick response to that incident.

Incident -   An incident is an unplanned traffic occurrence that blocks lanes of travel, causes an abnormal traffic disturbance, or requires DMS activation. Examples of incidents include crashes, abnormal delays, emergency road work, road closures, flooding, police activity, child abduction alerts, etc.
     ** Please note that pre-planned road work and normal rush hour delays are not considered incidents.

Event -   An event is any roadway activity that is recorded by the SWIFT SunGuide Center including lane blocking incidents, congestion, scheduled construction, emergency road work, shoulder lane closures, disabled vehicles, abandoned vehicles, etc.

Emergency Road Work -   This is an event type that describes situations where non-scheduled road work is necessary or whenever normally scheduled road work remains active past 6 AM or 4 PM on weekdays (into the potential rush hour time frame).

Road Ranger Events -   Number of events in which a Road Ranger was dispatched and/or arrived on scene.

Road Ranger Assists -   Number of activities performed by the Road Rangers when on the scene of an event.

Incident Levels:
Level 1 -   Incidents of any duration that do not close travel lanes (shoulder incidents, delays, event delays, etc.) or the "Start Time" to "Clear Time" duration of a lane closing (not road closing) incident is estimated to be < 30 minutes.
Level 2 -   The "Start Time" to "Clear Time" duration of a lane closing incident is estimated to be 30 minutes or greater but less than 2 hours. This does not include a full closure of the roadway.
Level 3 -   The "Start Time" to "Clear Time" duration of a lane closing incident is estimated to be 2 hours or greater or all travel lanes are blocked on any roadway or ramp. Significant area-wide congestion is expected (but not necessary).

Please note that all times in this report are in HH:MM format except where specifically noted.

1. Total Number of SunGuide Events:
3717

Total Number of SunGuide and Lane Blocking Events

2. Number of Lane Blocking Events:
194

3. Number of RISC Events:
0

Number of RISC, ESS, and Saftey Barrier Events

4. Number of ESS Events:
69

5. Events from a Safety Barrier Alert:
3

6. Average Open Roads Policy & Normal Traffic Times for I-75 Incidents	
Average Incident Duration From First Responder Arrival to Travel Lane Open	0:45
Average Incident Duration From First Responder Notified to Travel Lane Open	0:56
Average Incident Duration From First Responder Notified to Normal Traffic	1:24

Average Event Times

7. Average Blockage/Event Duration - For All Lane Blocking Events	
Number of Events	3717
Number of Lane Blocking Events	194
Number of Secondary Incidents	20
Average Blockage Duration	2:58
Average Event Duration	3:29
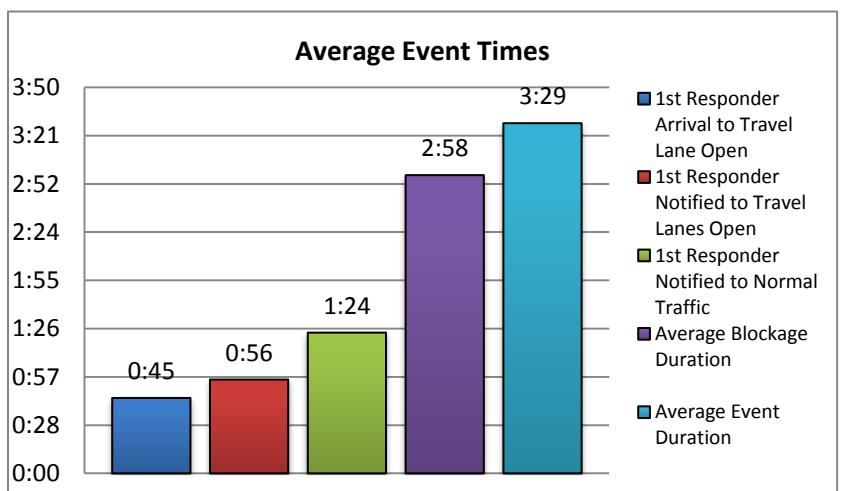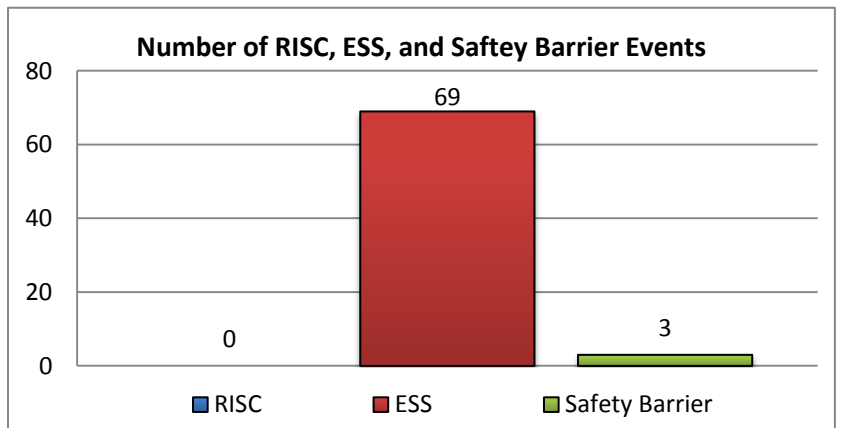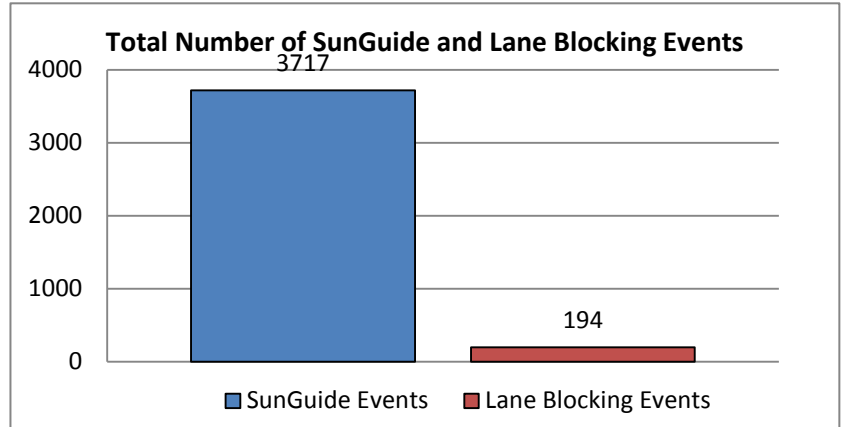
Note: Table 6 includes lane blocking incidents for I-75 and only includes Crash, Debris on Roadway, Disabled Vehicles, Emergency Vehicles, Flooding, Other, Pedestrian, Police Activity, and Vehicle Fire Events.

8. Lane Blocking Incidents - By County and Roadway:

Roadways	Collier County	Lee County	Charlotte County	Sarasota County	Manatee County	Other Dist 1 Counties
I-75	26	67	12	23	7	-
US-41	7	12	2	4	6	-
I-275	-	-	-	-	0	-
Arterials	2	0	23	1	0	0
Total Incidents	35	79	37	28	13	0

Roadways	District 7* TMC	District 6* TMC	District 4* TMC	FL Turnpike* TMC	Total Incidents By Roadway
I-75	0	0	2	-	137
US-41	0	0	-	-	31
I-275	0	-	-	-	0
Arterials	0	0	0	0	26
Total Incidents	0	0	2	0	194

*These are incidents that occurred outside of the District 1 coverage area but requires SWIFT SunGuide assistance.

Lane Blocking Incidents - By County
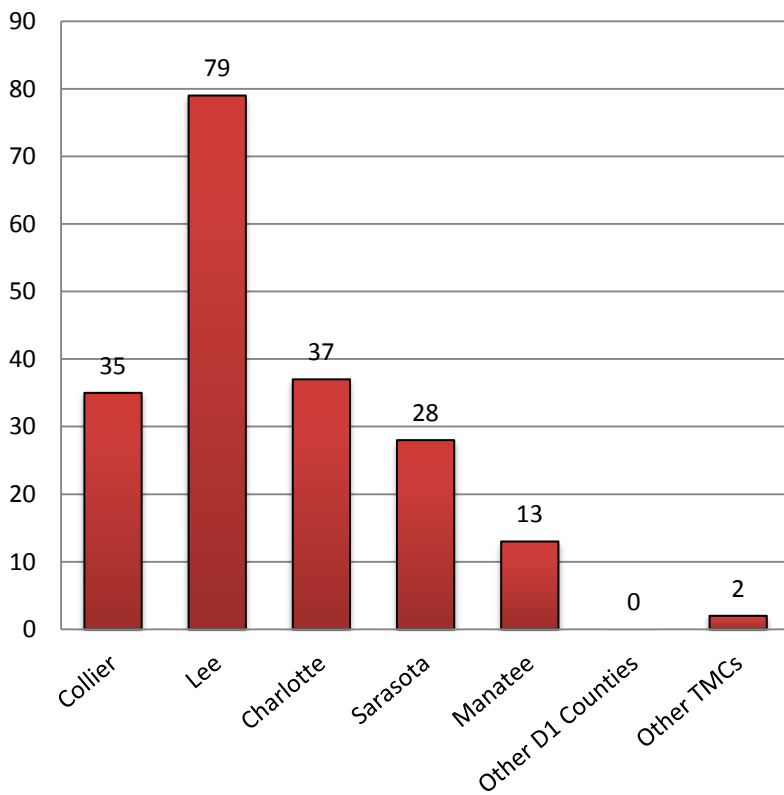
Lane Blocking Incidents - By Roadway
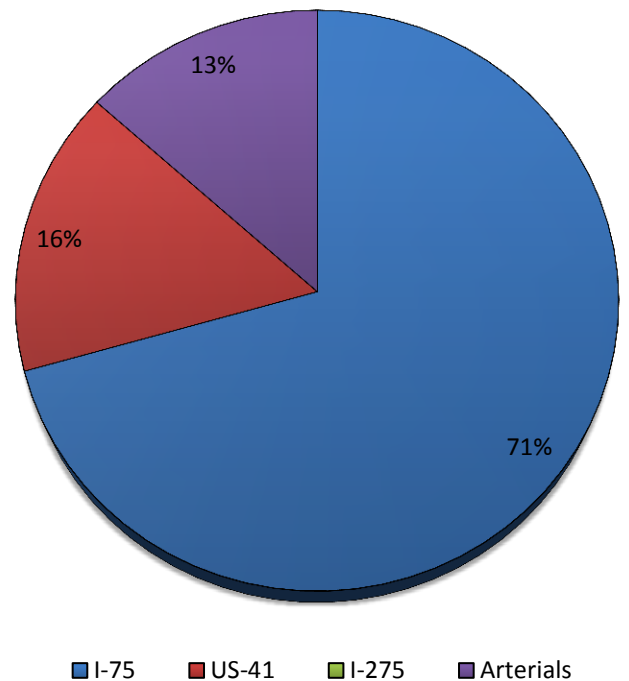
9. LANE BLOCKING INCIDENTS - By Incident Level:

	Collier County			Lee County			Charlotte County			Sarasota County		
	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Evevnts	Lane Duration	Event Duration
Level 1	15	0:10	0:43	22	0:10	0:54	6	0:10	1:05	11	0:11	1:22
Level 2	11	0:51	1:31	10	0:54	1:12	5	0:48	2:01	8	1:09	1:38
Level 3	5	2:03	2:57	5	1:15	1:54	2	2:31	4:13	8	1:18	2:15
Other*	4*	23:52	24:05	42*	5:08	5:18	24*	7:30	7:38	1*	1:37	1:45
Totals	31	0:42	1:21	37	0:30	1:06	13	0:46	1:55	27	0:48	1:42

	Manatee County			Other Dist 1 Counties			Other Distrcit TMCs			Total		
	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Evevnts	Lane Duration	Event Duration
Level 1	7	0:12	1:01	0	0:00	0:00	2	0:29	0:50	63	0:11	0:57
Level 2	3	1:21	1:51	0	0:00	0:00	0	0:00	0:00	37	0:57	1:33
Level 3	2	2:07	2:28	0	0:00	0:00	0	0:00	0:00	22	1:38	2:31
Other*	1*	2:29	2:48	0*	0:00	0:00	0*	0:00	0:00	72*	6:52	7:02
Totals	12	0:48	1:28	0	0:00	0:00	2	0:29	0:50	122	0:40	1:25

*Incidents classified as "Other" are police activity or scheduled road work, and are not included in the Level 1, 2, & 3 totals.

Lane Blocking Incidents - By Incident Level

Lane Blocking Incidents - Lane and Event Duration
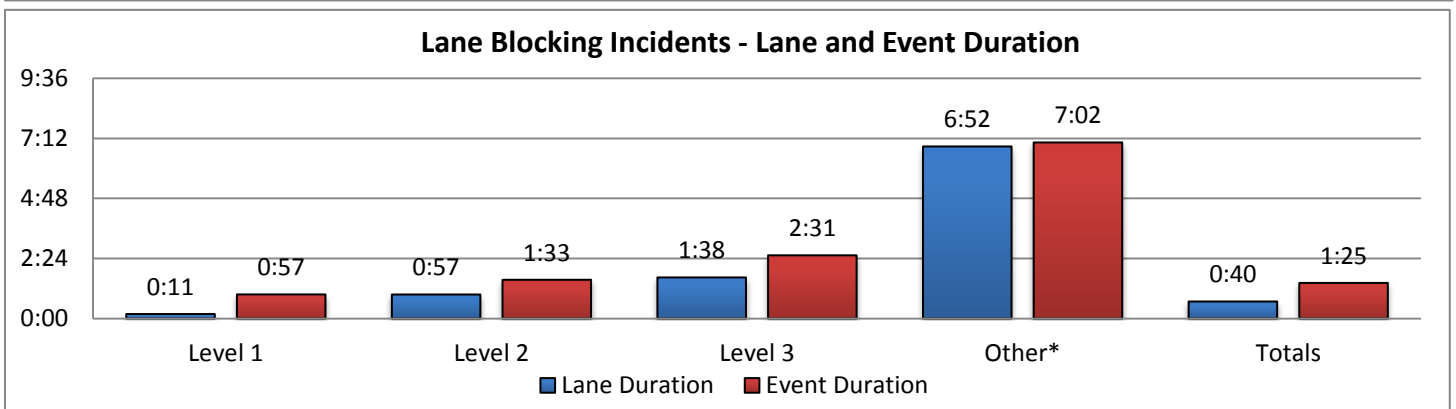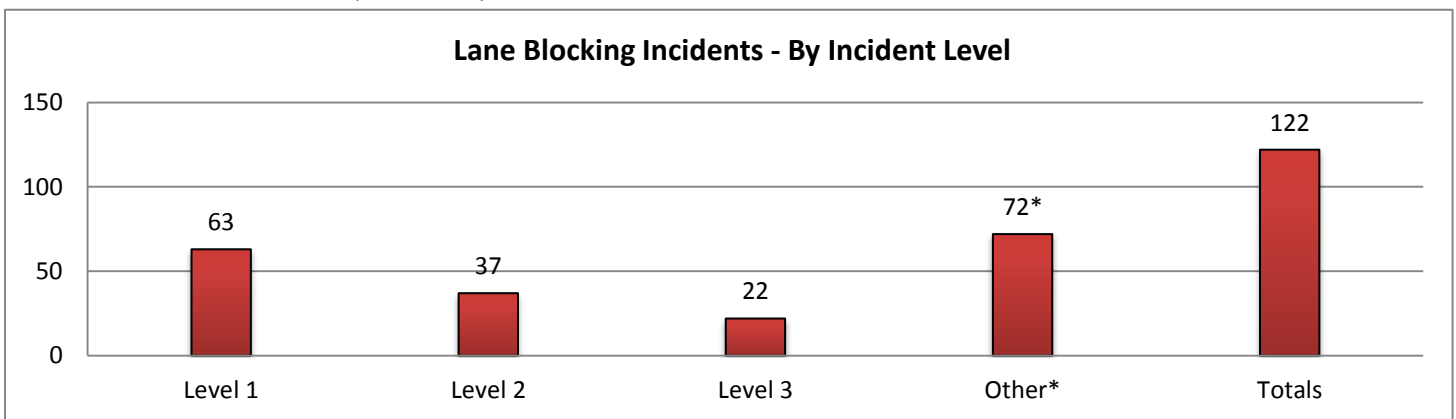
10. SunGuide Events - by Event Type:

Incidents	Collier County	Lee County	Charlotte County	Sarasota County	Manatee County	Other D-1 Counties	Other Dist. TMCs	Total # of Events
Abandoned Vehicle	52	64	17	41	24	0	0	198
Amber Alerts	0	0	0	0	0	0	0	0
Bridge Work	0	0	0	0	0	0	0	0
Brush Fire	5	5	0	3	3	0	0	16
Congestion	0	5	1	11	5	0	0	22
Crash	46	107	23	149	143	1	0	469
Debris	117	154	135	182	108	1	1	698
Disabled Vehicle	630	474	231	295	242	0	0	1872
Emergency Vehicles	5	2	0	0	0	0	0	7
Evacuation	0	0	0	0	0	0	0	0
Flooding	0	0	0	0	0	0	0	0
Interagency Coord.	0	0	0	0	0	0	3	3
LEO Alerts	0	0	0	0	0	0	0	0
Other	2	13	9	18	9	0	0	51
Pedestrian	2	5	0	1	6	0	0	14
Police Activity	92	86	26	2	1	0	0	207
PSA	0	2	0	0	0	0	0	2
Road Work - Emergency	1	0	0	0	0	0	0	1
Road Work - Scheduled	6	39	25	1	1	0	0	72
Silver Alert	0	21	0	0	0	0	0	21
Special Events	0	0	0	0	0	0	0	0
Vehicle Fire	3	3	0	1	1	0	0	8
Visibility	2	0	0	0	0	0	0	2
Weather	24	15	8	0	0	0	0	47
Wildlife	6	1	0	0	0	0	0	7
Total Incidents	993	996	475	704	543	2	4	3717

Note: Incident categories that are listed as zero are not included in the chart below.

SunGuide Events - By Event Type
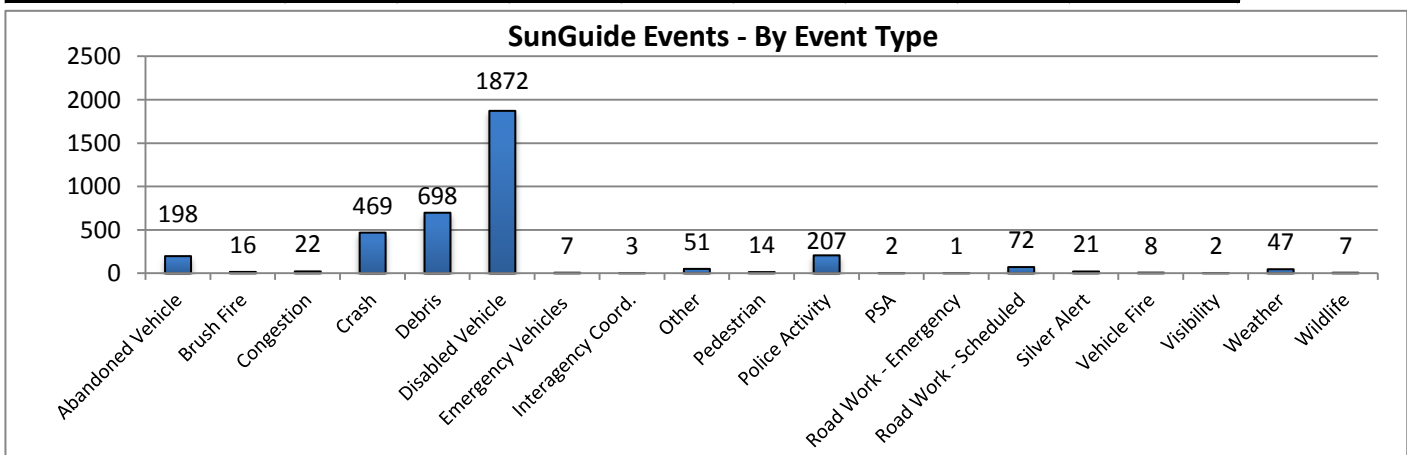
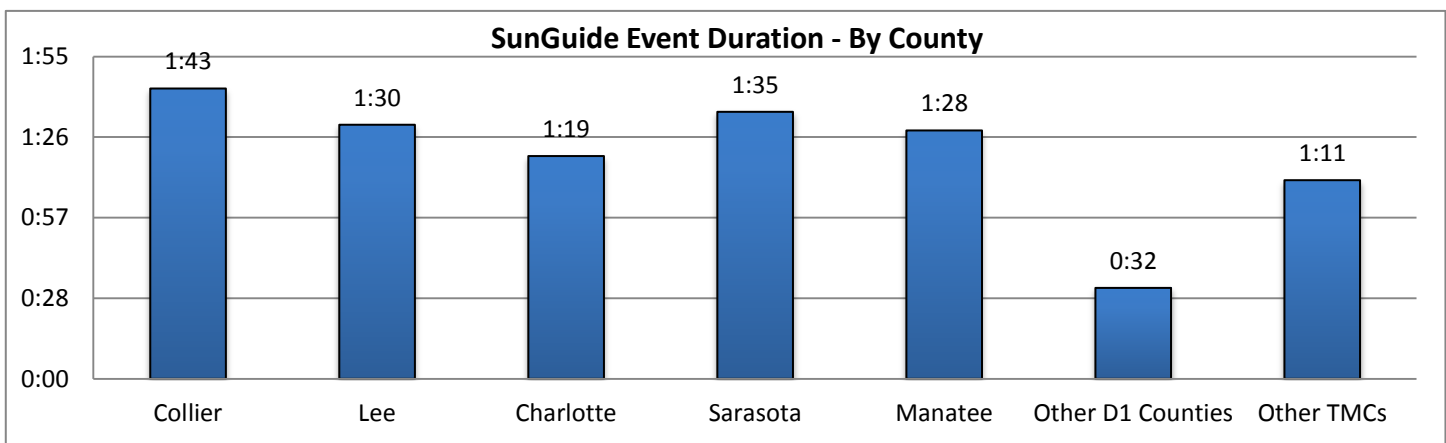| 11. SunGuide Event Duration (Average) - by Event Type:							
Incidents	Collier County	Lee County	Charlotte County	Sarasota County	Manatee County	Other D-1 Counties	Other Dist. TMCs	All Counties
Abandoned Vehicle	13:18	7:14	7:12	11:02	9:57	0:00	0:00	9:56
Amber Alerts	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Bridge Work	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Brush Fire	2:38	2:12	0:00	1:23	0:34	0:00	0:00	1:52
Congestion	0:00	0:53	0:35	1:21	1:21	0:00	0:00	1:12
Crash	1:20	1:12	1:21	1:13	1:08	0:16	0:00	1:12
Debris	0:13	0:17	0:10	0:25	0:21	0:49	0:01	0:17
Disabled Vehicle	1:08	0:50	1:02	1:18	1:27	0:00	0:00	1:06
Emergency Vehicles	0:54	0:08	0:00	0:00	0:00	0:00	0:00	0:40
Evacuation	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Flooding	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Interagency Coord.	0:00	0:00	0:00	0:00	0:00	0:00	1:34	1:34
LEO Alerts	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Other	0:36	0:08	0:07	0:16	0:08	0:00	0:00	0:11
Pedestrian	0:15	0:12	0:00	0:08	0:06	0:00	0:00	0:09
Police Activity	0:24	0:23	0:23	0:16	0:04	0:00	0:00	0:23
PSA	0:00	15:34	0:00	0:00	0:00	0:00	0:00	15:34
Road Work - Emergency	0:39	0:00	0:00	0:00	0:00	0:00	0:00	0:39
Road Work - Scheduled	16:18	6:51	7:36	1:45	2:48	0:00	0:00	7:46
Silver Alert	0:00	4:07	0:00	0:00	0:00	0:00	0:00	4:07
Special Events	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Vehicle Fire	1:26	0:42	0:00	0:37	0:45	0:00	0:00	0:58
Visibility	3:48	0:00	0:00	0:00	0:00	0:00	0:00	3:48
Weather	2:14	2:33	1:46	0:00	0:00	0:00	0:00	2:15
Wildlife	0:50	1:05	0:00	0:00	0:00	0:00	0:00	0:52
Total Incidents	1:43	1:30	1:19	1:35	1:28	0:32	1:11	1:33

SunGuide Event Duration - By County

County	Duration
Collier	1:43
Lee	1:30
Charlotte	1:19
Sarasota	1:35
Manatee	1:28
Other D1 Counties	0:32
Other TMCs	1:11

12. Event DMS Statistics:			
Number of DMS Used for Unplanned Events*:	Number of Incidents Utilizing DMS	Average Number of DMS per Incident	Average DMS Message Duration
1394	141	10	2:51

13. PSA - DMS Activations:
Number of Public Service Announcement DMS Activations
800

* The DMS used for "Unplanned Events" includes crashes, congestion, visibility, silver alerts, etc.

14. Road Work - DMS Statistics:		
Scheduled Road Work	Emergency Road Work	Total # Road Work Patterns
33	0	33
# DMS Used for Road Work	Average # of DMS/Pattern	
113	3	

DMS Statistics

Category	Value
DMS used for Unplanned Events	1394
Incidents Utilizing DMS	141
DMS Activations for PSAs	800
# of DMS used for Roadwork	113

Road Work Events

- Scheduled Roadwork Events: 33
- Emergency Roadwork Events: 0

15. Event Location - Summary By Exit Reference:

I-75 Northbound		I-75 Southbound	
Mile <49	0	Mile <49	0
Mile 49-79.9	123	Mile 49-79.9	191
Mile 80-100.9	163	Mile 80-100.9	98
Mile 101-104.9	27	Mile 101-104.9	30
Mile 105-106.9	25	Mile 105-106.9	60
Mile 107-110.9	69	Mile 107-110.9	63
Mile 111-115.9	68	Mile 111-115.9	52
Mile 116-122.9	115	Mile 116-122.9	109
Mile 123-127.9	54	Mile 123-127.9	71
Mile 128-130.9	49	Mile 128-130.9	39
Mile 131-135.9	95	Mile 131-135.9	59
Mile 136 -137.9	26	Mile 136 -137.9	19
Mile 138 -138.9	21	Mile 138 -138.9	24
Mile 139 - 140.9	47	Mile 139 - 140.9	23
Mile 141 - 142.9	17	Mile 141 - 142.9	23
Mile 143 - 157.9	158	Mile 143 - 157.9	121
Mile 158 - 160.9	27	Mile 158 - 160.9	18
Mile 161 - 163.9	44	Mile 161 - 163.9	16
Mile 164 - 166.9	25	Mile 164 - 166.9	32
Mile 167 -169.9	37	Mile 167 -169.9	26
Mile 170 - 178.9	52	Mile 170 - 178.9	65
Mile 179 - 181.9	15	Mile 179 - 181.9	12
Mile 182 - 190.9	60	Mile 182 - 190.9	55
Mile 191 - 192.9	22	Mile 191 - 192.9	21
Mile 193 - 194.9	16	Mile 193 - 194.9	14
Mile 195 -199.9	32	Mile 195 -199.9	31
Mile 200 - 204.9	39	Mile 200 - 204.9	47
Mile 205 - 206.9	22	Mile 205 - 206.9	23
Mile 207 - 209.9	21	Mile 207 - 209.9	22
Mile 210 -212.9	60	Mile 210 -212.9	33
Mile 213 - 216.9	64	Mile 213 - 216.9	55
Mile 217 - 219.9	37	Mile 217 - 219.9	34
Mile 220 - 223.9	43	Mile 220 - 223.9	59
Mile 224 -227.9	32	Mile 224 -227.9	49
Mile 228 - 228.9	13	Mile 228 - 228.9	19
Mile 229 -229.9	1	Mile 229 -229.9	2
Mile 230 - 239.9	3	Mile 230 - 239.9	3
> Mile 240	0	> Mile 240	0
North Total	1722	South Total	1618

US-41 Northbound	
Collier	17
Lee	56
Charlotte	7
Sarasota	57
Manatee	71
North Total	208

US-41 Southbound	
Collier	4
Lee	14
Charlotte	1
Sarasota	16
Manatee	12
South Total	47

Total Events on US-41
255

Total Events on I-75
3340

Note: The charts for these tables appear on the following page.

I-75 Events - By Mile Marker

Legend: — I-75 North — I-75 South

US-41 Events - By County

Legend: — US-41 North — US-41 South

Events - By Roadway

I-75	US-41
3340	255
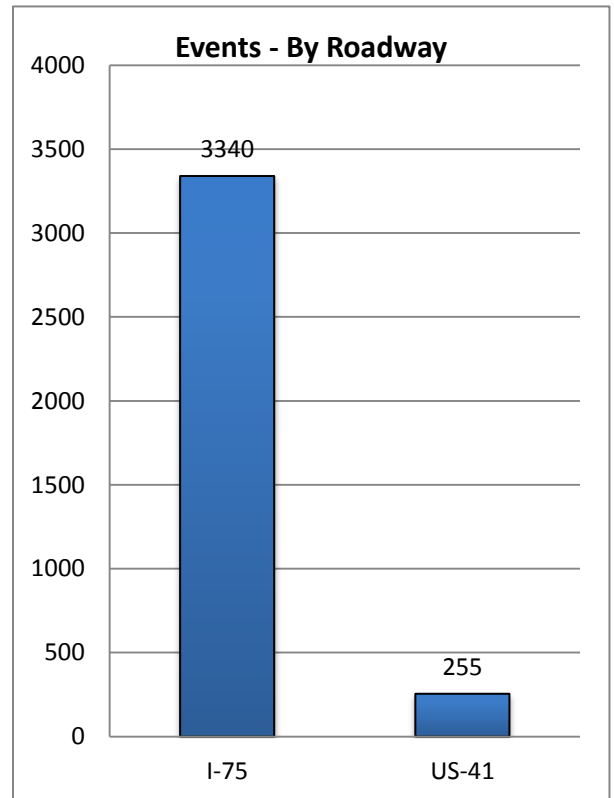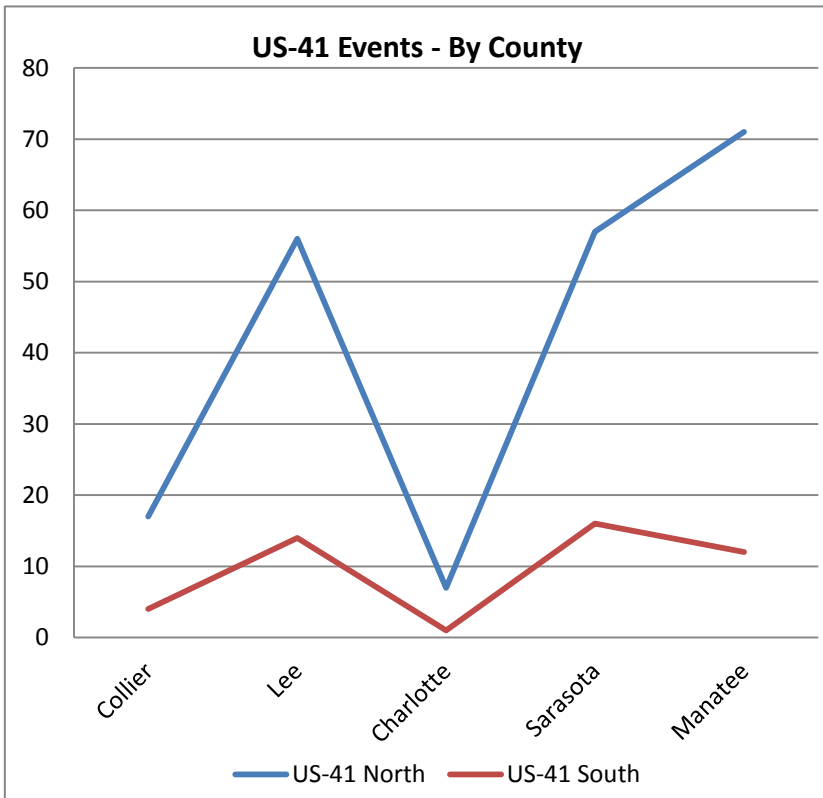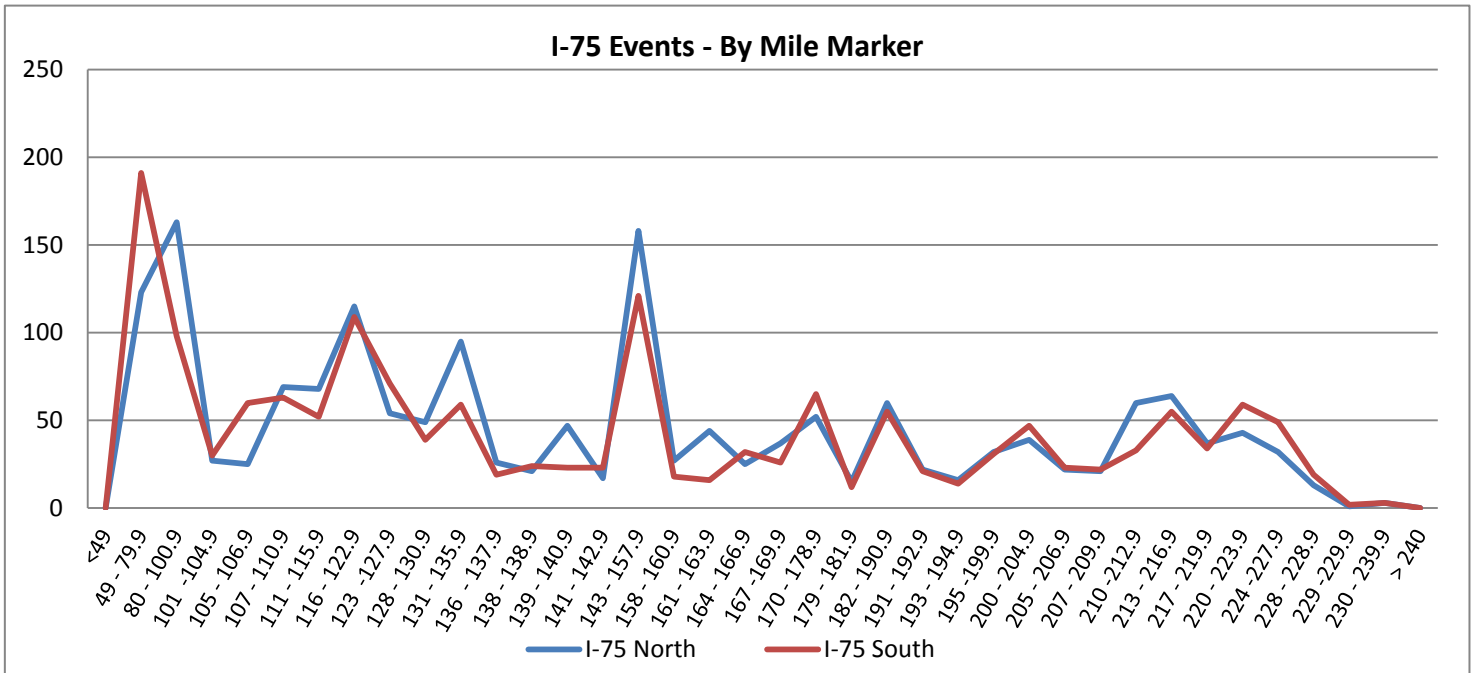
16. Event Detection Source:		
Assest Management (includes Dbi & ICA)	9	0.2%
CCTV - District 1 TMC	840	22.6%
CCTV - Other	0	0.0%
Construction Agencies	65	1.7%
County and Local Law Enforcement	14	0.4%
Emergency Operations Center	0	0.0%
Emergency Operations Center-Lee	0	0.0%
FDOT District 1 ITS Managers	0	0.0%
FDOT District 1 (includes PIO)	8	0.2%
FDOT Maintenance	0	0.0%
FHP Dispatch, Website, or Radio	1096	29.5%
FHP Incident Alerts	0	0.0%
Fire Department	0	0.0%
HazMat/DEP	0	0.0%
MCCO	0	0.0%
Media	0	0.0%
Motorists/511 Feedback	3	0.1%
Other	0	0.0%
Other Airport	0	0.0%
Other Field Personnel	0	0.0%
Road Ranger	1642	44.2%
RTMC - ITS Devices (TSS & Safety Barrier)	8	0.2%
RTMC Scanner	0	0.0%
RTMC Staff (On Scene)	0	0.0%
Sherriff's Officer - Charlotte County	0	0.0%
Sheriff's Office - Collier County	3	0.1%
Sheriff's Office - Lee County	4	0.1%
Sheriff's Office - Manatee County	1	0.0%
Sheriff's Office - Sarasota County	0	0.0%
SW Florida Internantion Airport	0	0.0%
TMC - District 4	3	0.1%
TMC - District 5	21	0.6%
TMC - District 7	0	0.0%
TMC - Other Districts	0	0.0%
Tow Truck Companies	0	0.0%
Traffic Engineering	0	0.0%
Total Number of Incidents	3717	100.0%

Event Detection Source

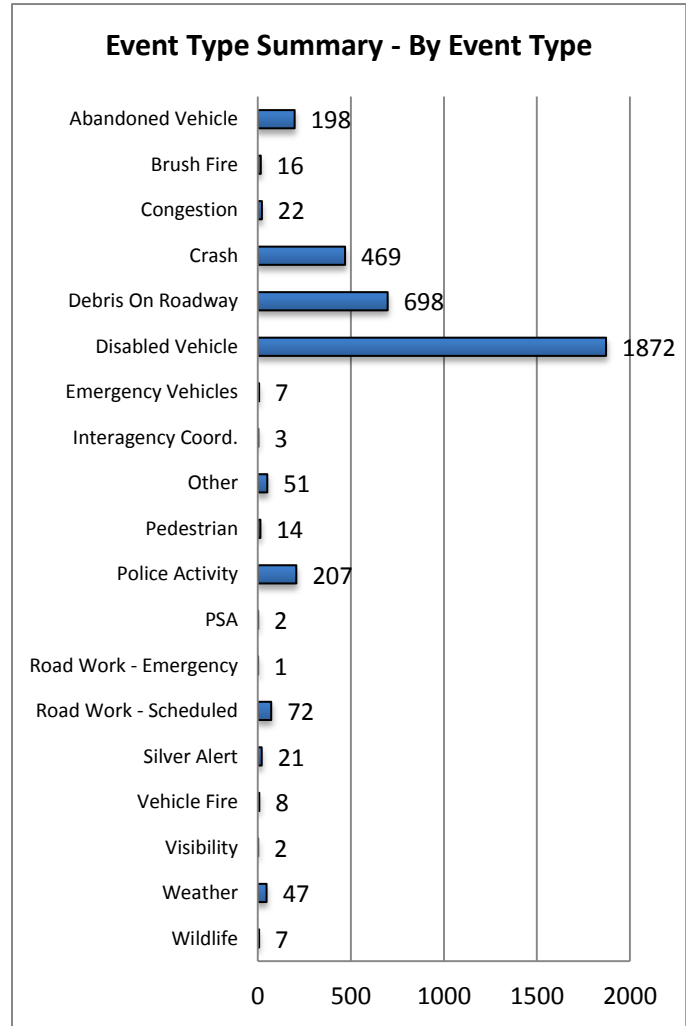| Category	Value
Assest Management	9
CCTV - District 1 TMC	840
Construction Agencies	65
County and Local Law Enforcement	14
FDOT District 1 (includes PIO)	8
FHP Dispatch, Website, or Radio	1096
Motorists/511 Feedback	3
Road Ranger	1642
RTMC - ITS Devices	8
Sheriff's Office - Collier County	3
Sheriff's Office - Lee County	4
Sheriff's Office - Manatee County	1
TMC - District 4	3
TMC - District 5	21

Note: Event Detection Source Categories listed as zero are not included in the above chart.

17. Event Type Summary			
Event Types	# of Events	Average On Scene Time	Average Event Duration
Abandoned Vehicle	198	1:51	9:56
Amber Alert	0	0:00	0:00
Bridge Work	0	0:00	0:00
Brush Fire	16	0:10	1:52
Congestion	22	0:00	1:12
Crash	469	0:48	1:11
Debris On Roadway	698	0:12	0:18
Disabled Vehicle	1872	0:25	1:05
Emergency Vehicles	7	0:39	0:41
Evacuation	0	0:00	0:00
Flooding	0	0:00	0:00
Interagency Coord.	3	0:00	4:43
LEO Alert	0	0:00	0:00
Other	51	0:09	0:12
Pedestrian	14	0:05	0:09
Police Activity	207	0:21	0:20
PSA	2	0:00	15:34
Road Work - Emergency	1	0:00	0:39
Road Work - Scheduled	72	0:03	6:18
Silver Alert	21	0:00	4:07
Special Event	0	0:00	0:00
Vehicle Fire	8	0:45	0:58
Visibility	2	0:00	3:48
Weather	47	0:05	2:15
Wildlife	7	0:43	0:52
Total Events	3717	6:16	56:10

Event Type Summary - By Event Type

Event Type	Value
Abandoned Vehicle	198
Brush Fire	16
Congestion	22
Crash	469
Debris On Roadway	698
Disabled Vehicle	1872
Emergency Vehicles	7
Interagency Coord.	3
Other	51
Pedestrian	14
Police Activity	207
PSA	2
Road Work - Emergency	1
Road Work - Scheduled	72
Silver Alert	21
Vehicle Fire	8
Visibility	2
Weather	47
Wildlife	7

Note: Event Type Categories listed as zero are not included in these charts.

Event Type Summary - Average Event Duration

Event Type	Duration
Abandoned Vehicle	9:56
Brush Fire	1:52
Congestion	1:12
Crash	1:11
Debris On Roadway	0:18
Disabled Vehicle	1:05
Emergency Vehicles	0:41
Interagency Coord.	4:43
Other	0:12
Pedestrian	0:09
Police Activity	0:20
PSA	15:34
Road Work - Emergency	0:39
Road Work - Scheduled	6:18
Silver Alert	4:07
Vehicle Fire	0:58
Visibility	3:48
Weather	2:15
Wildlife	0:52

Road Ranger Information

Weekday Road Rangers

RR104	MM 49-80	RR111	MM 167-193
RR103	MM 80-105	RR108	MM 191-213
RR105	(Spare Truck)	RR113	MM 210-230
RR106	MM 105-123	*RR112	MM 224-230 &
RR107	MM 116-138		I-275 MM 0-13
RR110	MM 136-158	RR115	(Spare Truck)
RR109	MM 143-170		

*RR112 is primarily dispatched from the District 7 RTMC

County Limits

Collier County	Mile 50-115
Lee County	Mile 115-149
Charlotte County	Mile 149-172
Sarasota County	Mile 172-213
Manatee County	Mile 213-232

Saturday Road Rangers

RR104	MM 49-80	RR111	MM 167-193
RR103	MM 80-105	RR113	MM 210-230
RR105	(Spare Truck)	RR112	MM 224-230
RR106	MM 105-123		I-275 MM 0-13
RR109	MM 143-170	*RR113	I-275 MM 0-13

*RR 113 covers I-275 until 11 AM when RR112 arrives for District 7

Sunday Road Rangers

RR103	MM 49-80	RR111	MM 167-193
RR104	MM 80-105	RR113	MM 210-230
RR105	(Spare Truck)	RR112	MM 224-230
RR106	MM 105-123		I-275 MM 0-13
RR109	MM 143-170	*RR113	I-275 MM 0-13

*RR 113 covers I-275 until 11 AM when RR112 arrives for District 7

18. Road Ranger Assists Summary	
Total SunGuide Events	3717
Events with Road Ranger Response	1962
Total RR On-Scene Activites	2368
Average Activities/Assisted Event	1.21
% of Events Assisted	52.78%

Road Ranger Assists - Summary

- Total SunGuide Events: 3717
- Events with Road Ranger Response: 1962
- Total RR On-Scene Activites: 2368
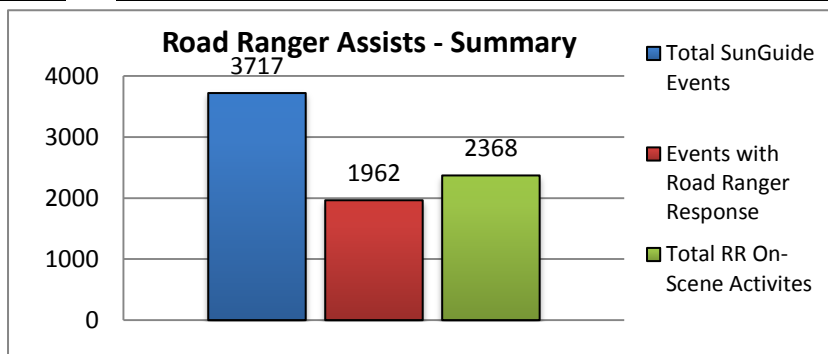
19. Road Ranger Events By County:	
District 1 Counties	Road Ranger Events
Collier	691
Lee	569
Charlotte	340
Sarasota	548
Manatee	397
Other	1
Totals	2546

Road Ranger Events - By County

- Collier 27%
- Lee 22%
- Charlotte 13%
- Sarasota 22%
- Manatee 16%
- Other
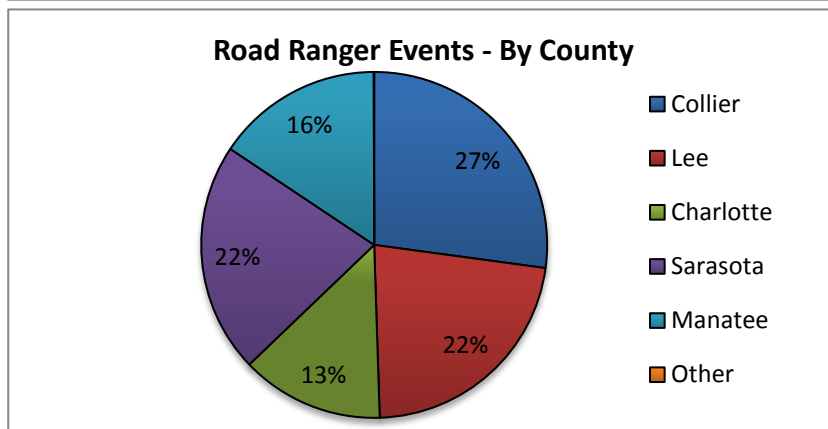
20. Road Ranger Events - By Zone:		
Road Ranger Zones	Road Ranger Events	Assist Activities
RR-103	130	149
RR-104	182	238
RR-105	0	0
RR-106	252	275
RR-107	249	271
RR-108	238	364
RR-109	210	222
RR-110	144	178
RR-111	170	253
RR-112	0	0
RR-113	304	322
RR-115	89	96
RR-116	0	0
RR Supervisor	0	0
Totals	1968	2368

21. Road Ranger Assisted Events - By Notifying Agency:		
Notifying Agency	Number of Events	% of Events
CCTV	235	9.2%
FDOT	5	0.2%
FHP Troop F	664	26.1%
Motorists	0	0.0%
Road Rangers	1630	64.0%
TMC	4	0.2%
Other	1	0.0%
Assest Mgmt	7	0.3%
Sheriff's Office	0	0.0%
Totals	2546	100.0%

Road Ranger Events - By Zone

Road Ranger Assisted Events - By Notifying Agency
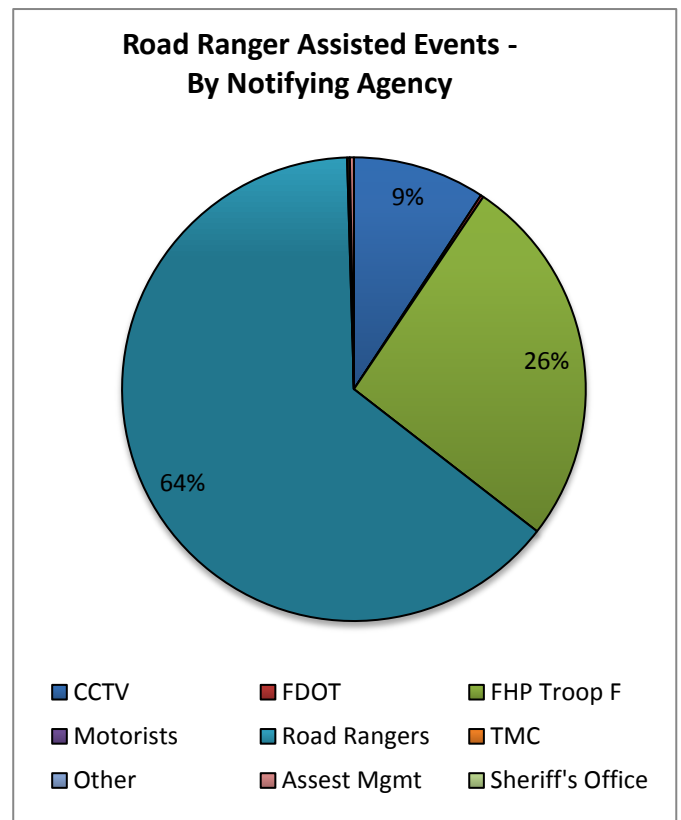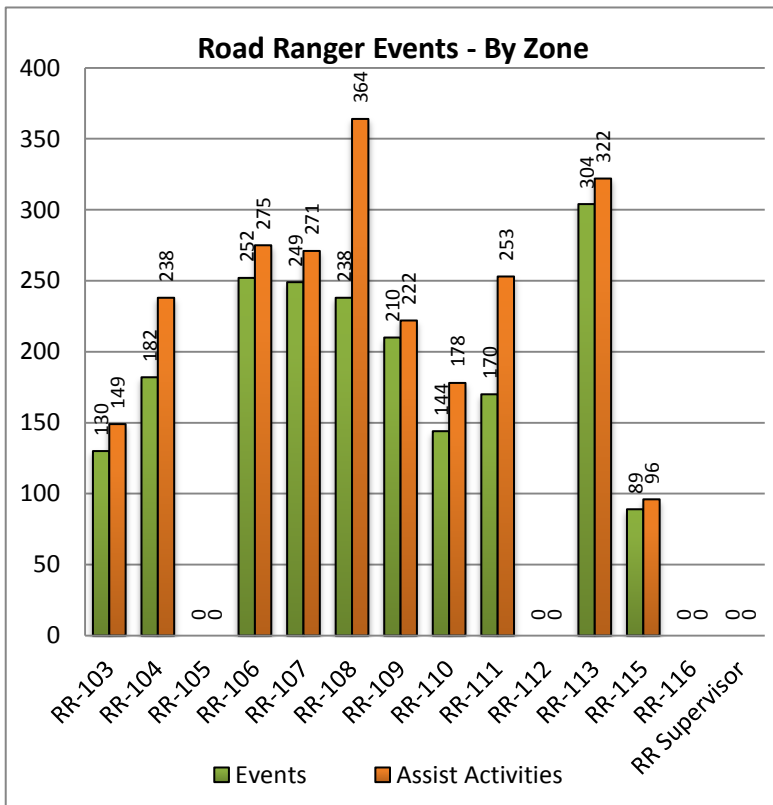
22. Road Ranger Assisted Events - By Time of Day:		
Time of Day	RR Events	RR Assists
12 AM - 1 AM	17	21
1 AM - 2 AM	23	24
2 AM - 3 AM	8	9
3 AM - 4 AM	8	8
4 AM - 5 AM	5	5
5 AM - 6 AM	9	14
6 AM - 7 AM	30	38
7AM - 8 AM	113	131
8 AM - 9 AM	142	171
9 AM - 10 AM	164	207
10 AM - 11 AM	159	196
11 AM - 12 PM	157	195

Time of Day	RR Events	RR Assists
12 PM - 1 PM	152	189
1 PM - 2 PM	133	162
2 PM - 3 PM	157	192
3 PM - 4 PM	183	215
4 PM - 5 PM	179	206
5 PM - 6 PM	148	166
6 PM - 7 PM	61	89
7 PM - 8 PM	43	50
8 PM - 9 PM	27	30
9 PM - 10 PM	22	27
10 PM - 11 PM	12	12
11 PM - 12 AM	10	11
Totals	1962	2368

Road Rangers Events - By Time of Day

Road Ranger Events   Road Ranger Assists
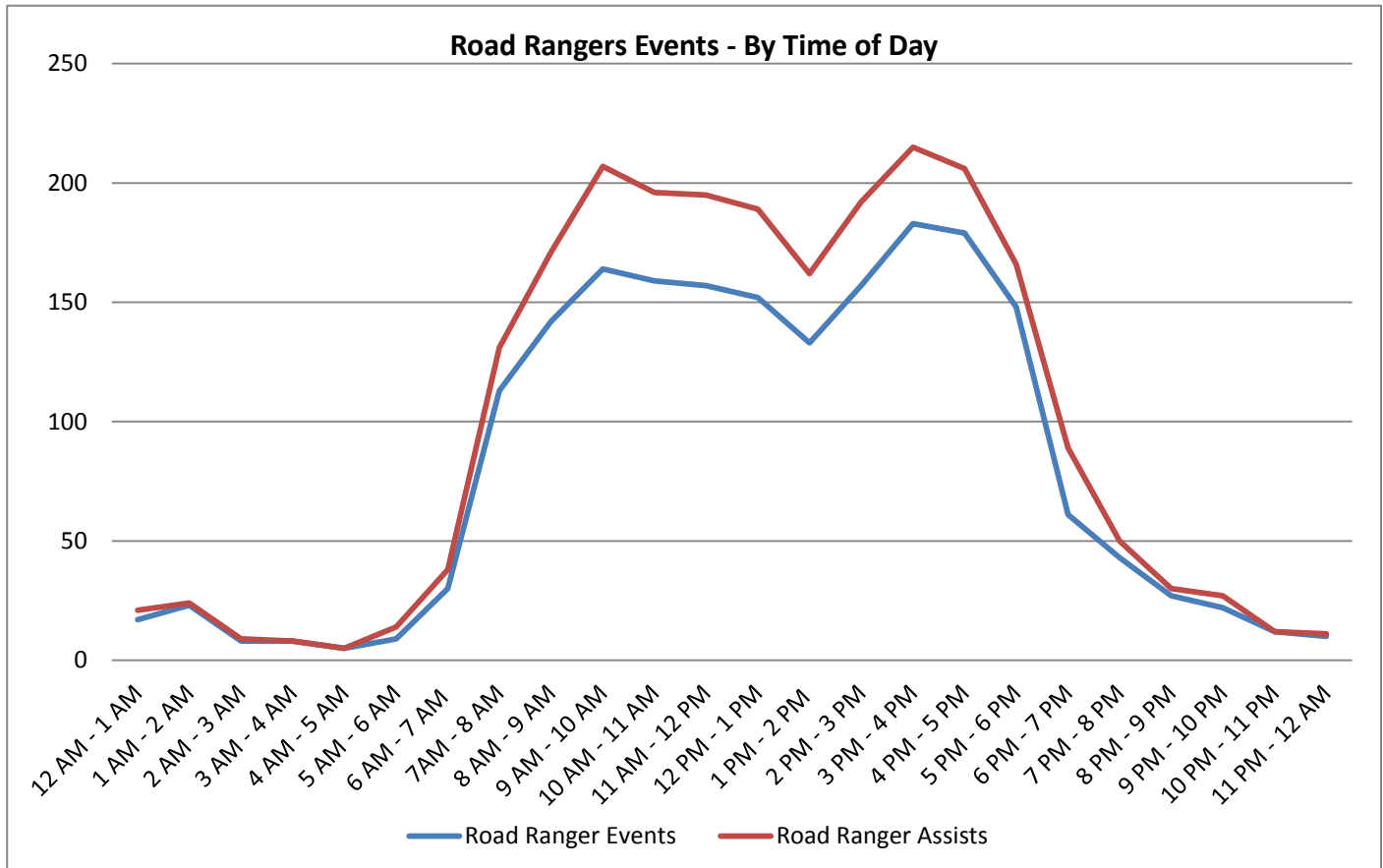
23. Road Ranger Events - By Solution Type:	
Problem Type	# of Assists
Abandoned	137
Absorbant	0
Activity	12
Assist FHP	34
Bleach	0
Cold Patch Asphalt	0
Debris	489
Deploy Cones	0
Diesel	0
Directions	19
Dispatch Not Found	187
Flare	1
Flat Tire	347
Flood Lamp	0
Gas	167
Jump	40
Livestock	0
Lockout	0
Minor Repair	71
Miscellaneous	2
MOT non-specific	364
No Assistance	207
Oil	1
Other	137
Phone	1
Portland Cement	0
Push	9
Radio	0
Tow	27
Translate	0
Transmission Fluid	0
Transport	9
Turbo Flare	0
Unsuccessful Repair	1
Void	18
Water	88
Wildlife	0
Total Assist Activities	2368

Road Ranger Events - By Solution Type

Problem Type	# of Assists
Abandoned	137
Activity	12
Assist FHP	34
Debris	489
Directions	19
Dispatch Not Found	187
Flare	1
Flat Tire	347
Gas	167
Jump	40
Minor Repair	71
Miscellaneous	2
MOT non-specific	364
No Assistance	207
Oil	1
Other	137
Phone	1
Push	9
Tow	27
Transport	9
Unsuccessful Repair	1
Void	18
Water	88
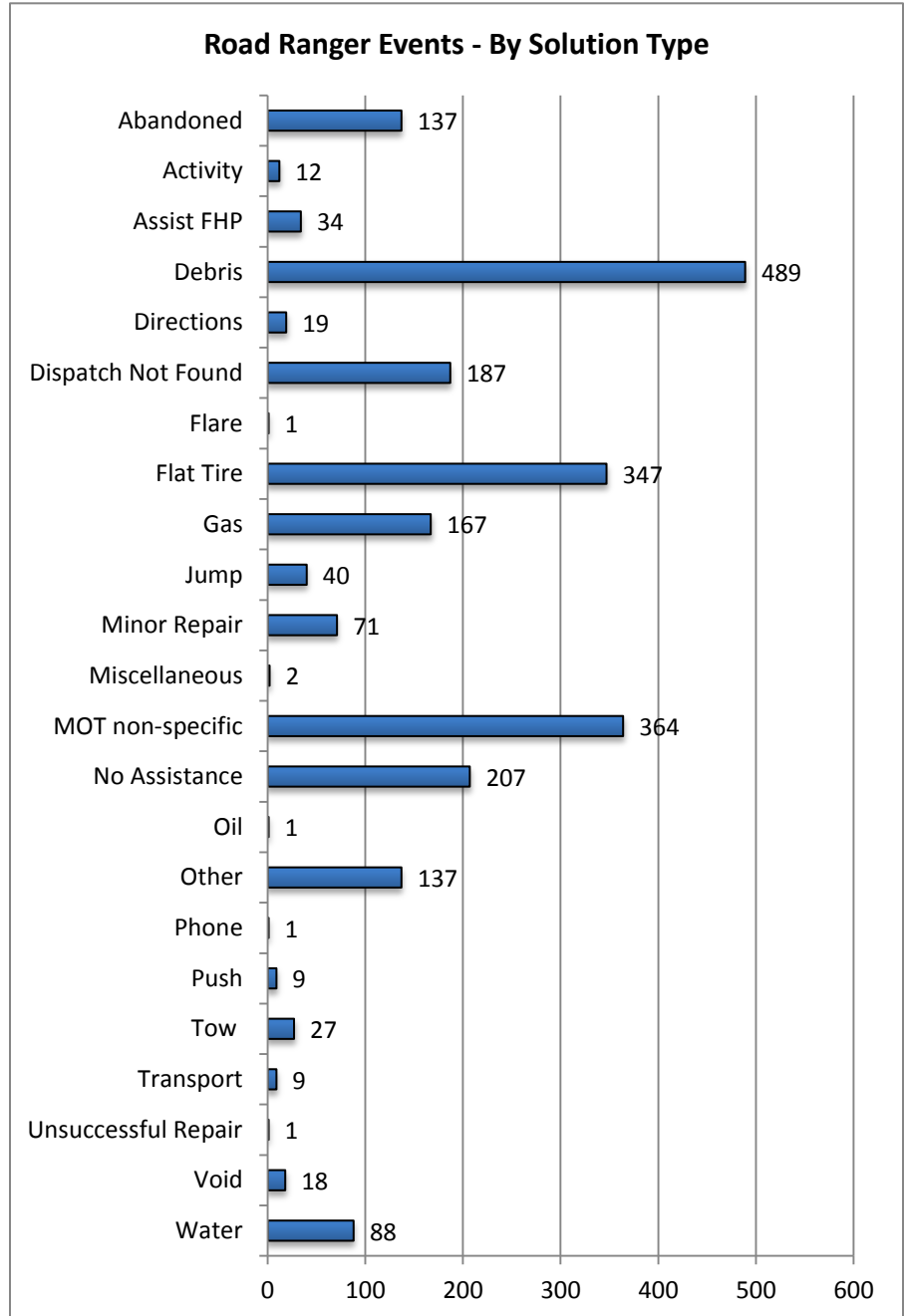
Note: Problem Type categories listed as zero are not included in the above chart.